

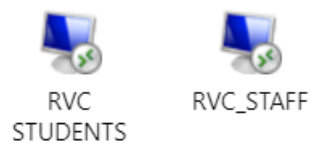
MFA activation with authenticator app notification

1. Launch a web browser and go to <https://hhrdweb.rvc.ac.uk/> or <https://cmdweb.rvc.ac.uk/>
2. When the login dialogue box appears enter your **RVC email address** and **password** and click **Sign in**.

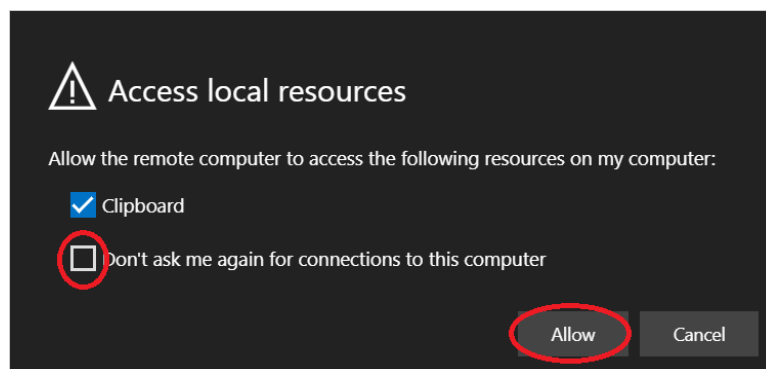


The screenshot shows a dark-themed 'Sign in' dialog box. It contains two input fields: 'User name' and 'Password'. Below the 'Password' field is a 'Privacy policy' link. At the bottom right, there is a blue 'Sign in' button, which is circled in red.

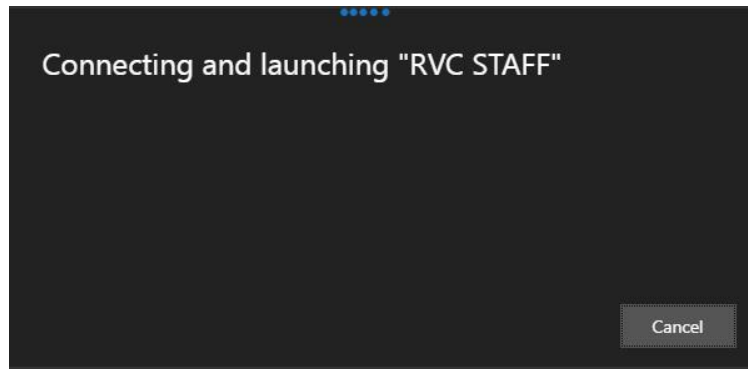
3. In the next window click on the icon **RVC Staff** or **RVC Students**.



4. In the next window, tick the box **Don't ask me again for connections to this computer** and then click **Allow**.



5. When the “Connecting and launching” screen appears, your registered mobile phone where the Microsoft Authenticator app is installed will receive a notification



6. Open the notification and select “Approve” to complete the log in process and the Portal desktop will appear

